

METLAM SOAP DISPENSER MAINTENANCE

Metlam Brand Stainless Steel soap dispensers require some periodic maintenance paired with a good quality commercial soap for optimum performance. Our Metlam Brand Stainless Steel soap dispensers have a lifespan of high performance exceeding our warranty standards if the following soap and maintenance guidelines are followed.

What type of soap do I use?

Metlam recommends the use of commercially available liquid soap.

The soap used in our Stainless Steel dispensers should preferably;

- Be coconut or vegetable oil based.

- Have a neutral pH (6.5 -9.0)

- and be free from any alcohol, solvents or abrasive particles – the use of these can cause irreparable damage to your dispenser including staining, corrosion, degradation of the plastic and rubber inside the valve and can void your warranty.

The soap used should be viscous type and have a thickness between 1,000 & 5,000 CPS (centipoises).

Bearing in mind that soap viscosity changes dependant on the ambient temperature a good rule of thumb to follow is that the soap should freely flow at room temperature. Remember, thinner soaps are more likely to leak from your valve & thicker soaps lower the dosing volume.

How do I clean soap dispenser?

To ensure high performance of your dispenser it is recommended that the unit be periodically (every 12-16 weeks) removed from the wall and flushed out using hot water.

The unit can be removed from the wall by releasing the grub screw located inside refill lid and slid from the wall bracket.

The valves also need to be subject to a similar maintenance schedual, by pumping hot water through the valves to clear any soap build up trapped inside.

In some cases where a dispenser has lay dormant & unused for some time the valves can clog.

In this scenario we recommend the valves be unscrewed from the face of the unit (be sure to empty any remaining soap first) and soaked in hot water for at least 30 minutes, pumping the valve 15-30 times while submerged to clear any soap residue from inside.

***Note:-** You *MUST* prime vlave in order to start soap flow.

Place Finger on drip spout and push valve in. Remove finger and let valve come out.

Repeat this until valve startes to dispense liquid soap in hand.